**ACCC 2020-21 Container Stevedoring Monitoring Report**

**Stakeholder survey: cargo owners**

Please limit your responses to matters that relate to the container freight industry.

|  |  |
| --- | --- |
| **Company characteristics** | **Response** |
| Company name |  |
| Contact name |  |
| Position title |  |
| Contact email address |  |
| Contact phone number |  |
| Number of company employees  (as at 30 June 2021) |  |
| Company ownership | Wholly Australian-owned  Partially Australian-owned  No Australian ownership |

1. Please indicate which of the following container stevedoring port(s) is/are applicable to your business operation (select all that apply):

Adelaide

Brisbane

Fremantle

Melbourne

Sydney

1. To help us understand the nature of your participation in the container freight supply chain, please provide the following details:
2. whether you primarily engage with shipping lines for importing or exporting:
3. the names of the shipping lines you currently use:
4. the frequency and volume of shipping line services that you use (please specify timeframe e.g. per week/month):
5. the types of cargo you ship (select all that apply):

Containerised freight

Final consumer goods (e.g. electronic goods, clothing, etc.)

Goods for business use

Refrigerated agricultural products

Non-refrigerated agricultural products

Raw materials (e.g. coal, timber, steel)

Intermediate goods

Other, please specify:

Dry bulk

Liquid bulk

Break bulk

Roll-on, roll-off

Other, please specify:

1. What major historical trends have you observed in your segment of the container freight supply chain over the past 10 years?
2. How have these trends affected your business operations?
3. What are the major challenges that your business faces today as a participant in the container freight supply chain? For each major challenge that you identify, please explain:

* the cause of the challenge
* how it affects your business operations
* whether you expect the challenge to be temporary or long-term, and
* what you need to overcome the challenge.

1. What do you foresee as the major challenges that your business is likely to face as a participant in the container freight supply chain in the next 10 years?
2. Describe how your overall container freight supply chain costs have changed over the past 10 years.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Time period | Decreased significantly | Decreased marginally | Not changed | Increased marginally | Increased significantly |
| 2012 - 2019  (pre-COVID) |  |  |  |  |  |
| 2020 - today  (post-COVID) |  |  |  |  |  |

1. If you responded to Question 7 that your container freight supply chain costs have increased either marginally or significantly, then please:
2. set out which costs have increased
3. explain the major drivers behind increases to these costs, both pre-COVID and post-COVID
4. estimate what percentage of these cost increases you have been able to pass on to your customers and how quickly
5. if you were unable to pass on all cost increases to customers, briefly explain the reasons for this
6. explain how you responded to container freight supply chain cost increases (including whether you were able to reduce your costs by switching to a different shipping line and/or transport operator)
7. In the past 5 years, have you experienced any major disruptions in the supply chain?

No

Yes - has the frequency of major disruptions over the past 5 years:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Decreased significantly | Decreased marginally | Not changed | Increased marginally | Increased significantly |
|  |  |  |  |  |

What were the sources of the major disruptions?

1. Please provide any additional comments below:

Thank you for your participation.